

Shipping & Returns

The delivery time of the products is listed with each product.

Small materials that can be shipped by parcel post, we usually deliver within 1–2 days.

If the weight or size is not suitable for parcel post, the materials will be delivered by truck. We will make an appointment with you in advance on which day you can receive the materials.

On the delivery day you will receive the expected delivery time in the morning, This is an indicative time.

Delivery time

- parcel post materials 1–2 days
- Panels and mounting material 1–4 days

Shipping costs

Shipping costs are calculated according to the contents of the shopping cart.

When you place all the materials in the shopping cart, you can see how much the shipping costs are.

Actual shipping costs are significantly higher.

- Package post up to 23 kg €8.95
- Package post up to 30 kg €12.50
- Truck delivery, between 25 and 85 euros, will be indicated in the shopping cart.

Returns / Right of withdrawal

You have the right to cancel your order up to 14 days after receipt without giving a reason. If you have ordered a service, such as solar panel installation. The right of withdrawal expires 14 days after confirming the order. You have another 14 days after cancellation to return your product. You will then be credited the full order amount, including shipping costs. Only the return costs from your home to the web store are for your own account. If you use your right of withdrawal, the product will be returned to the entrepreneur with all delivered accessories and in its original condition and packaging. To exercise this right, please contact us at info@SunGreenEnergy.nl. We will then refund the order amount due within 14 days of notification of your return, provided the product has already been received in good order.

Return address:

Returnable count Blauhoff BV

Heemstraweg 123 6651 KR Druten

Back Payment

If you use

After using the right of withdrawal, you will receive all payments, including delivery costs, back within fourteen days. You bear the cost of return shipping yourself.

Exclusion of right of withdrawal

- Customized or composite products
- Accessories and mounting materials.
- Installation work already done
- Corporate customers

Collection

You place the order in advance in our webshop and choose the pickup option. Once we have processed the order, you will receive a confirmation email. This will tell you when you can pick up the order. Pick up is possible from Monday to Friday from 9 am to 4 pm. You must pay in advance in the webshop.